

## Winter Weather Advisory for HANO Residents

A winter storm is expected to bring bitterly cold temperatures and wind chills to the New Orleans area on Sunday night through the early part of the week. Residents should plan ahead, making arrangements for people, pets, plants, and pipes. For the upcoming freeze warning, please take the following precautions:

### Stay Warm!

1. Stay inside during extreme cold, and wear layers, a hat & gloves, if you have to go outside.
2. Check on neighbors, children, the elderly, and the chronically ill.
3. Bring all pets and potted plants inside and out of the wintery elements.

### Practice Fire Safety and Prepare Your Home for a Hard Freeze

1. **Do NOT use space heaters, candles, a stove, or an oven** to heat your home as they pose serious fire hazards and health risks.
2. Set your thermostat to the lowest comfortable temperature (recommended: 68 degrees).
3. Run a **spaghetti-thin trickle** of water from the faucet farthest from your water meter when temperatures approach 32 degrees.
4. Notify your landlord or property manager immediately if you see water leaking from a building or hear water running behind your walls.

### Stay Informed & Connected

- Report sewer and water emergencies to **52-WATER**.
- Stay informed by following **NOLA Ready** on Twitter and signing up for text and email alerts: <http://ready.nola.gov/stay-connected/emergency-alerts/>
- For Warming Centers, call **3-1-1** for assistance.

### For emergencies at HANO's properties, please contact:

- **The Estates:** 504-940-3060
- **Fischer Community:** 504-226-2503
- **New Florida & Scattered Sites:** 504-915-6160
- **HANO PD Hotline:** 504-3267