



■ ATTENTION RESIDENTS!

***Help Keep Our Community Safe & Comfortable
Report Maintenance Issues Right Away!***

Your comfort and safety matter to us! If you notice any maintenance problem, please report it immediately so our team can fix it quickly.

■ Examples of Issues to Report:

- Leaking faucets, toilets, or pipes
- Heating or A/C not working
- Broken doors, windows, or locks
- Pest problems
- Electrical issues (outlets, lights, etc.)
- Trash, cleanliness, or safety concerns in common areas
- Plumbing Issues in and outside units

HOW TO REPORT

Option 1: Call the Management Office

Monday–Friday: 8:30 AM – 4:30 PM

Emergency Maintenance (After Hours): Call: After Hours Call Line

Your Cooperation Helps Us:

- **Keep units in great condition**
- **Prevent larger, costly problems**
- **Maintain a safe and healthy home for everyone**

UNABLE TO REACH PROPERTY MANAGEMENT?????

Contact: HANO Asset Management Department

504-670-3300 Option 1(Public Housing Maintenance Request)

To contact your property Senior Asset Manager

SENIOR ASSET MANAGER

Columbia Parc/Heritage/Guste - Waldeka Johnson

wjohnson@hano.org

Fischer/Senior Village/Lafitte/Bienville Basin/River Gardens-Ashley McMillian

amcmillian@hano.org

Lafitte Senior/Harmony Oaks/Marreo Commons - Christa Goodick

cgoodick@hano.org