



The Housing Authority of New Orleans (HANO)
1555 Poydras St. Suite 1800
New Orleans, LA 70130

June 12, 2026

Dear Residents of Guste High Rise, Guste I, Guste II, and Guste III:

As members of the Housing Authority of New Orleans Board of Commissioners, we want to speak directly to the residents of the Guste community during this important time of transition.

Recently, HANO leadership announced that HANO will assume direct management of Guste High Rise, Guste I, Guste II, and Guste III. The Board supports this action which is focused on improving the quality of life of residents, strengthening property operations, and preserving these communities for the future.

We recognize that the Guste Homes Resident Management Corporation has been in full control of these properties for over 25 years.

At the same time, the Board believes it is appropriate to continually evaluate how housing can best be managed and maintained to meet the needs of residents. Direct management will allow for greater coordination of resources, improved maintenance and operations, enhanced accountability, and a renewed focus on quality-of-life improvements throughout the Guste community.

The Board expects this transition to result in meaningful improvements that residents can see and experience. We expect HANO management to focus on cleaner and safer properties, improved maintenance response times, building upgrades, stronger resident services, and greater attention to the day-to-day needs of residents.

We also want to reassure residents that their voices remain important.

Over the past several months, many residents have understandably been concerned about media articles concerning unpaid utility bills across the Guste community. For residents of Guste High Rise, there was concern earlier this year that HUD could initiate a process which could have led to closure of the property.

As a board, HANO voted to step in and use \$777,650.17 of reserve funds to settle the utility bill issue. That has now been resolved. And, HANO successfully ended the HUD conversion process, which preserved Guste High Rise thereby eliminating the threat of closure.



The Board remains committed to ensuring that the Guste community remains a place where residents are treated with dignity, respect, and care. We look forward to working together to build a stronger future for Guste High Rise, Guste I, Guste II, and Guste III.

Sincerely,

A handwritten signature in blue ink, appearing to read "Percy Manson", with a long horizontal flourish extending to the right.

Percy Manson

President - HANO Board of Commissioners

This letter is supported by:

Vice President - HANO Board of Commissioners, Reverend Michael Raymond,

HANO Board of Commissioners:

Shantrice Norman-Dial

Carol Johnson

Joshua Cox

Sharonda Williams