

Check out the awesome recap of HANO's vibrant activities, exciting events, and impactful programs for September! The month was packed with remarkable moments, from community gatherings and educational workshops to innovative projects and outreach initiatives.



## JIMMY FARMER JOINS HANO AS DIRECTOR OF ASSET MANAGEMENT

HANO is proud to introduce our new Director of Asset Management, Jimmy Farmer. With over 20 years of experience in private and public sectors, including seven years as the Director of Asset Management for the U.S. Virgin Islands Housing Authority, he brings a wealth of expertise to our team. Jimmy holds a Bachelor's in Urban Studies and a Master's in Public Policy and Administration from Jackson State University.

Jimmy relocated to New Orleans to be closer to his family in North Carolina. He is passionate about working with underserved populations, helping them transition from public housing to homeownership for a better quality of life. His goal is to utilize his expertise in asset and project management to enhance HANO and bring us closer to our mission of offering affordable housing to low-income residents of New Orleans, while establishing economic sustainability.

## HANO RECEIVES TWO NAHRO AWARDS OF MERIT

The Housing Authority of New Orleans has some exciting news to share! We received two 2024 Awards of Merit at the National Conference and Exhibition of NAHRO in Orlando, Florida. These awards celebrate the work being done by agencies to improve their communities and the lives of the people they serve.

We received the first Award of Merit for our Smiley Face App, which collects customer feedback to improve satisfaction. The second Award of Merit was for modifications to our Housing Choice Voucher Program (HCVP) to support homeownership during the COVID-19 pandemic, resulting in successful years for families completing the homebuying process. Thank you to everyone who contributed to these achievements!



Seniors waiting in line in the rain before the start of the food distribution on September 4th at the Fischer Community Center.

## MONTHLY FOOD DISTRIBUTION FOR SENIORS CONTINUES AT FISCHER COMMUNITY CENTER

On the first Friday of every month, our partners at Second Harvest Food Bank provide shelf-stable food and fresh produce to the residents at Fischer Senior Village. Our dedicated Client Services department actively engages with a network of community partners to ensure that our most vulnerable residents have access to a wide array of critical health services, wellness programs, and nutritious food resources.

## VOTER REGISTRATION DRIVES INFORMS RESIDENTS HOW TO PARTICIPATE IN THE UPCOMING ELECTION

The HANO ROSS Team organized two voter registration drives this month. On September 14th, they held an event at Fischer Community Center, teaming up with organizations like Westbank Leadership Council and Women on the Move. They even had Orleans Parish Sheriff Hutson join them on this day. Then, on September 26th, they hosted another drive at Thrive 9th Ward, partnering with Women With a Vision, Sam's Club, and United Healthcare. We grateful to all the residents who came out to learn more about voting in the upcoming elections. Thanks for making it a success!



## CREDIT REPAIR WORKSHOP

HANO's Family Self-Sufficiency Program recently hosted a Credit Repair Workshop on September 25th. Attendees were able to gain valuable insights on repairing credit, disputing inaccuracies, and building savings. The workshop featured a compelling presentation from Audrey Carr Jackson with Primerica. A special thanks to HANO's Homeownership Program, HANO Police Department, and Sam's Club for their generous support and door prizes.

## R.O.S.S. AND HUMANA HOSTED SENIOR HEALTH LUNCHEON AT LAFITTE SENIOR

On September 9th, the HANO Resident Opportunity Self-Sufficiency (ROSS) Team, in collaboration with Humana, organized a comprehensive health and wellness event at the Lafitte Senior Center. During the event, Ken Cooley, a representative from Humana, provided an in-depth and informative presentation focusing on the crucial topic of "Understanding Your Medications."

