ADDENDUM NUMBER ONE

June 19, 2018

RFQ #18-914-22; ON CALL TELEPHONIC INTERPRETATION SERVICES FOR THE HOUSING CHOICE VOUCHER PROGRAM

THIS ADDENDUM IS BEING ISSUED TO INCORPORATE THE FOLLOWING INTO THE REFERENCED REQUEST FOR QUOTES.

ITEM #1 WRITTEN QUESTIONS RECEIVED

Q1: The COST PROPOSAL FORM, paragraph 2 lists estimated service to be provided as follows "..approximately 30 minutes each for an estimated 86 HCV participants, and approximately 10 minutes each for an estimated 144 applicants."

This would be a total of 4020 estimate service minutes. Individual rate quotes are to be provided for both Spanish and Vietnamese services.

What are the estimated percentages of Spanish and Vietnamese, respectively for the total estimate of 4020 service minutes?

A1: HANO estimates that services will be provided for 85% of those that speak Spanish, and 15% of those that speak Vietnamese.

Quotes must be received by the Housing Authority of New Orleans (HANO) in the Department of Procurement and Contracts by 2:00 p.m., local time on Wednesday, June 20, 2018. All terms and conditions shall remain as stated in the original Request for Quotes. All addenda must be acknowledged.

END OF ADDENDUM NUMBER ONE