Changes to the HCVP Department Are Here

Effective February 1st, the Housing Authority of New Orleans has reorganized its Housing Choice Voucher Program (HCVP) Department. A new management structure has been established to consistently conform with the best and most productive industry standards. This reorganization was necessary based on the diminishing revenues from the federal government and operational inefficiencies within the previous organizational structure. Changes to the department include substantial emphasis on improved customer service delivery and program performance.

HCVP tenants can visit www.hano.org to retrieve updated contact information for each caseworker. If you need assistance obtaining the name of your caseworker, visit the HANO website at http://www.hano.org/housing/hcvp_caseload_lookup.aspx and enter your tenant ID number to access the information. A complete caseworker listing is also available on page 3 in this newsletter. Tenants can continue to send e-mails to info@hano.org to update personal information and to provide a change of address.

Landlords can also access updated information on assigned case workers. Visit http://www.hano.org/Landlords/landlordCaseLoad.aspx and enter your vendor ID to access tenant information.

HANO remains committed to exceptional customer service delivery and program integrity, and will ensure efficient services are available to program participants and the general public.

Visit the updated Housing Choice Connect (HCC) website now available at www.HANO.org!
New Administration Now in Place:

Continued Occupancy

Oliver Smith
HCV Assistant Director of Continued Occupancy
Phone: (504) 670-3302
E-mail: osmith@hano.org

Elonda Reese
Administrative Assistant
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Administrative Analyst
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Admissions, Special Programs, and Inspections

Michael Andrus
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Jeffery Fazande
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Tamika Harvey
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Phone: (504) 670-3284
E-mail: ksmith@hano.org

Augustine Alexander
Administrative Assistant (Leasing)
Phone: (504) 670-3288
E-mail: aalexand@hano.org

Departmental Directory - Find Your Case Worker Here!

<table>
<thead>
<tr>
<th>Housing Specialist</th>
<th>Tenant Last Name</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elaine Booker</td>
<td>AA-AS</td>
<td>(504) 670-3240</td>
</tr>
<tr>
<td>Bernarda Zelaya</td>
<td>AS-BE</td>
<td>(504) 670-3298</td>
</tr>
<tr>
<td>Kelly Weber</td>
<td>BE-BR</td>
<td>(504) 670-3346</td>
</tr>
<tr>
<td>Dornecia Robinson</td>
<td>BR-BU</td>
<td>(504) 670-3339</td>
</tr>
<tr>
<td>Terri Henderson</td>
<td>BU-CA</td>
<td>(504) 670-3485</td>
</tr>
<tr>
<td>Michael Arnolie</td>
<td>CA-CO</td>
<td>(504) 670-3467</td>
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<tr>
<td>Nichol Robertson</td>
<td>CO-DA</td>
<td>(504) 670-3439</td>
</tr>
<tr>
<td>Doreen Trouiller</td>
<td>DA-DO</td>
<td>TBA</td>
</tr>
<tr>
<td>Angela Davis</td>
<td>DO-FE</td>
<td>(504) 670-3424</td>
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<tr>
<td>Rita Corass</td>
<td>FE-GA</td>
<td>(504) 670-3459</td>
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<tr>
<td>Kristian Price</td>
<td>GA-GR</td>
<td>(504) 670-3364</td>
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<tr>
<td>Shantica Guy</td>
<td>GR-HA</td>
<td>(504) 670-3376</td>
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<tr>
<td>Colisha Butler</td>
<td>HA-HO</td>
<td>(504) 670-3291</td>
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<tr>
<td>Phillis Netter</td>
<td>HO-JA</td>
<td>(504) 670-3453</td>
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<tr>
<td>Dinetrius Dillon</td>
<td>JA-JO</td>
<td>(504) 670-3334</td>
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<tr>
<td>Kenisha Lewis</td>
<td>JO-KE</td>
<td>TBA</td>
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<tbody>
<tr>
<td>Danang Miller</td>
<td>KE-LE</td>
<td>(504) 670-3353</td>
</tr>
<tr>
<td>D’Wan White</td>
<td>LE-MA</td>
<td>(504) 670-3311</td>
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<tr>
<td>Bernice Campbell</td>
<td>MA-MC</td>
<td>(504) 670-3299</td>
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<tr>
<td>Tameca Bean</td>
<td>MC-MO</td>
<td>(504) 670-3480</td>
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<tr>
<td>Nakia Peterson</td>
<td>MO-OW</td>
<td>(504) 670-3402</td>
</tr>
<tr>
<td>Bridgett Webb</td>
<td>OW-PI</td>
<td>(504) 670-3392</td>
</tr>
<tr>
<td>Keiajuana Williams</td>
<td>PI-RE</td>
<td>(504) 670-3330</td>
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<tr>
<td>Giselle Valdery</td>
<td>RE-RO</td>
<td>TBA</td>
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<tr>
<td>Monica Gonleh</td>
<td>RO-SH</td>
<td>(504) 670-3398</td>
</tr>
<tr>
<td>Leslie Duplessis</td>
<td>SH-SM</td>
<td>(504) 670-3440</td>
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<tr>
<td>Esther Johnson</td>
<td>SM-SU</td>
<td>(504) 670-3303</td>
</tr>
<tr>
<td>Denise Hurts</td>
<td>SU-TH</td>
<td>(504) 670-3292</td>
</tr>
<tr>
<td>Aisha Foucha</td>
<td>TH-WA</td>
<td>(504) 670-3258</td>
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<tr>
<td>Lynda Dabon</td>
<td>WA-WH</td>
<td>(504) 670-3350</td>
</tr>
<tr>
<td>Cavada Smith</td>
<td>WH-WI</td>
<td>(504) 670-3283</td>
</tr>
<tr>
<td>Sharonda Washington</td>
<td>WI-ZU</td>
<td>TBA</td>
</tr>
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*All caseload assignments are subject to change.*
HANO Assists HCVP Families Affected by the Tornado

Last month, residents of New Orleans East were astonished at the site of damage caused by the first tornado to hit the city since 2007. On Tuesday, February 7th, NOLA.com reported that a total of six tornados, one of which touched down in several neighborhoods in New Orleans East, caused moderate to major damage to more than 600 homes. The EF-3 level tornado touched down and traveled for 10.1 miles, spanning about 600 yards wide throughout the community.

Several of the homes damaged were occupied by participants of the HCV Program. Following a call by Mayor Mitchell J. Landrieu for all City agencies to assist the tornado victims in every way possible, a temporary shelter was opened by the American Red Cross at Joe W. Brown Memorial Park’s Recreation Center. HANO staff heeded the call and provided immediate assistance to approximately 50 families, re-issuing vouchers and helping them to locate other potential future homes. The staff also attended a community meeting weeks later to provide additional assistance and pertinent information to attendees within a resource center organized by the Mayor’s Office.

If you are a current HCVP (Section 8) participant affected by the recent tornado and have not received assistance in locating new housing, contact HANO by phone at (504) 670-3300. HCVP participants will be directed to a Housing Specialist and assisted accordingly.