For Immediate Release  Contact: David Jackson  
504.670.3256

HANO launches new web site  
Enhanced interactive features will offer improved customer service

NEW ORLEANS – An interactive environment providing enhanced customer service combined with a fresh, new look are key elements of the new Housing Authority of New Orleans (HANO) website www.hano.org launched earlier today.

“We are utilizing the latest technology to make it as easy as possible for clients and vendors to do business with us,” said HANO Administrative Receiver David Gilmore.

“The new site will be user-friendly and customer-service oriented.”

Potential housing clients can check out HANO developments and search for available properties while current residents will be able to report quality of life issues and register for the Homeownership Program.

Vendors will be able register online, view current solicitations, and learn about the Disadvantaged Business Enterprise (DBE) program. Also landlords will be able to post their property to the Section 8 Waiting List.

HANO’s newsletter and agency videos are also featured on the site.

In the coming months, features will be added that will allow clients to check their position on both the Housing Choice Voucher Program and public housing waiting lists. Landlords in the voucher program will also be able to check their rent receipts.

“We realize no one wants to spend time sitting in a waiting room trying to get service,” added Gilmore. “So we’re doing as much as we can to enable our customers to accomplish what they need to do online.”

“We look forward to getting their feedback once they have a chance to use the new site.”

####