



ADDENDUM NUMBER THREE

June 26, 2017

**RFQ #17-910-13
DATA RECOVERY SITE FOR HANO IT DEPARTMENT**

THIS ADDENDUM IS BEING ISSUED TO INCORPORATE THE FOLLOWING IN THE REFERENCED REQUEST FOR QUOTES.

Item #1 QUOTE DUE DATE

**DELETE: Monday, June 26, 2017 @ 2:00 p.m. from RFQ.
INSERT: Friday, June 30, 2017 @ 2:00 p.m. from RFQ**

Item #2 WRITTEN QUESTIONS RECEIVED

Q1: In relation to the submittal documents, what type of license needs to be submitted?

A1: Licenses are for applicable and proposed data recovery solutions. SAS 70 Type II, SSAE-16, and NIST certified to the extent that it applies.

Q2: The RFQ mentions 4TB of backup, are you requesting 4TB of disk space or is that disk space part of the equipment you already own and plan to install into the rack space?

A2: Please refer to the scope of work. The need for data center space is to maintain up to 6 servers of existing HANO equipment mounted on 2 racks.

Q3: What network transport would you like to use for the backup? Internet point-to-point VPN or private circuit?

A3: The current Disaster Recovery solution uses Storage Craft Shadow Protect Server. The data transfer takes place over internet point-to-point.

Q4: Do you have bandwidth requirements for the backup transport?

A4: No bandwidth requirements.

Q5: Do you require network access to the collocated equipment outside of a point-to-point VPN or private circuit (Will you need to access the equipment from outside of the HANO network)?

A5: Yes. This network uses localized backup to meet day-to-day redundancy needs. We foresee the DR being utilized only in worst-case disaster situations. In this disaster scenario we anticipate that it may be necessary to replicate our network services (active directory, email, databases, etc.) from a situationally determined site or locale. We expect to use the recovery solution to restore our data to the new servers. In those situations our goal is to minimize the impact of interruption of data services with smooth restoration of services in a timely manner.

Q6: If the answer to #5 is yes, please let us know the network requirements for access.

A6: Refer to A5 of this addendum.

Q7: Will electronic submissions be accepted for this RFP? If so, are there any special instructions for electronic delivery?

A7: Refer to the Supplemental Instructions to Bidders Item #2.

Quotes must be received by the Housing Authority of New Orleans (HANO) in the Office of Procurement and Contracts by 2:00 p.m., local time on Friday, June 30, 2017. All terms and conditions shall remain as stated in the original Request for Quotes. All addenda must be acknowledged.

END OF ADDENDUM NUMBER THREE