Housing Authority of New Orleans

Housing Choice Voucher Program Waiting List Opening for Specific Victims of Hurricane Ida who are Homeless or At Risk of Becoming Homeless

The Housing Authority of New Orleans (HANO) announces that waiting lists for eligible individuals and families who have been rendered homeless or at risk of becoming homeless by Hurricane Ida and are referred by the Multi-Agency Shelter Transition Team (MASTT). Please note that only pre-applications from individuals and families who are referred by MASTT will be accepted. Furthermore, submission of a pre-application does not guarantee placement on the Housing Choice Voucher Program (HCVP) waiting list and placement on this waiting list does not guarantee eligibility or an offer of housing. The HCVP waiting list will remain open for individuals and families who are eligible to apply for this limited local preference until further notice.

Who is Eligible?
1) The individual or family must have been rendered homeless or at risk of becoming homeless by Ida and must be referred by MASTT.
2) Eligibility is based on household income, citizenship, and the ability of the family to meet screening requirements.
3) HANO does not discriminate on the basis of race, color, religion, national origin, sex, age, familial status or disability.

How to Apply
1. HANO must receive a referral from MASTT.
2. The referral from MASTT will include a pre-application with basic household information.

Important: If you are an individual with disabilities and need assistance with this process please, contact HANO’s Admissions Department at (504) 670-3284 to make any necessary arrangements. You can also call HANO if you have any questions regarding this process or if you do not speak English and need translation assistance.

Placement on the Waiting List
- Upon referral from MASTT the referred individual or family will be placed on HANO’s HCVP waiting list.
- Applicants will be placed on the list based off of date and time that the referral and pre-application are received.
- Once applicants are placed on the waiting list, waiting time is determined by applicant order on the waiting list and eligibility for local admission preferences.

If you are already an applicant on HANO’s HCVP Waiting List and believe that you may qualify for this preference, please contact the Admissions Department at (504) 670-3284.

To request a reasonable accommodation, contact the Client Services Department at (504) 670-3434. To utilize HANO’s TTY/TRA number, dial (504) 670-3377.