



FOR IMMEDIATE RELEASE

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HANO Administration and Property Management Offices to Remain Closed to the Public Until Further Notice

UPDATED

New Orleans, LA (June 23, 2020) – The Housing Authority of New Orleans (HANO) administration and property management offices will remain closed to the public during the City’s transition into Phase 2 of the COVID-19 Reopening. HANO will continue to maintain contact with Public Housing residents and Housing Choice Voucher Program (HCVP) participants and landlords through email and mail correspondence, and by telephone. Appointments and compliance interviews will continue to be conducted through telephone calls.

For any additional information, HCV Program participants should contact the Agency via email at hcvinfo@hano.org or, at (504) 670-3295. For all other inquiries, please call (504) 670-3300 or email info@hano.org. To view operational and policy modifications or for COVID-19 resource information, visit www.hano.org.

To request a reasonable accommodation, contact the Client Services Department at (504) 670-3434. To utilize HANO’s TTY/TRS number, dial (504) 670-3377.

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