Information Request Form

If you are interested in learning more about the Family Self-Sufficiency Program, complete the following form and mail or return to the HANO main office located at 4100 Touro St. New Orleans, LA 70122.

Head of Household ____________________________________________________________

Address _____________________________________________________________________

__________________________________________________________

Apt _______________________________________________________________________

City ________________________________________________________________________

State ____________ Zip Code __________

Phone # __________________________________________________________

E-mail ________________________________________________________________

Housing Program: ____ Housing Voucher

_____ Public Housing

_____ Project Based

_____ Unknown

Please note... Completing this form does not guarantee enrollment in the FSS program. A FSS representative will contact you for information about the FSS Program.

If you have a reasonable accommodation request relative to any HANO facility or program, please contact the Client Services Department at (504) 670-3300 at least seven (7) days prior to your visit.

FSS Success Story: Mr. Joseph Moran

> Set a personal goal to become a homeowner
> Accomplished this goal within 2 years, and earned escrow funds of over $5,000

Anjel Butler, FSS Coordinator
E-mail: abutler@hano.org
Phone: (504) 670-3362

To enroll in the Family Self-Sufficiency Program, contact:

Family Self-Sufficiency Program

Exclusively Available to Goal-Diggers & Goal-Getters

Because a goal without a plan is just a wish!
The FSS Program attempts to collaborate with local agencies and service providers to deliver access to programs offering the following:

### ABOUT THE FSS PROGRAM

**Who can participate?**

- 18 years of age or older
- Committed to a plan leading to self-sufficiency
- Eager to create a new legacy for their household
- Ready for change and future success

**Requirements for Enrollment:**

- **Head of Household must:**
  - enroll on behalf of the participating family
  - be willing to seek and maintain employment (unless disabled or 62+ years of age)

- **Individuals enrolled in the FSS Program must:**
  - Attend FSS Workshops & appointments
  - Complete their obligations under the FSS contract

- **All members of the household shall:**
  - Comply with the terms of the lease
  - Live in New Orleans and remain during the first 12 months of enrollment
  - Be free of cash welfare payments from FITAP or TANF 12 months prior to completing the FSS program

**Resources & Supportive Services:**

The FSS Program attempts to collaborate with local agencies and service providers to deliver access to programs offering the following:

- **Job Training** (Career Counseling/Job Readiness)
- **Financial Literacy** (Budgeting, Credit Counseling, Credit Repair, Financial Planning)
- **Education** (GED, College, Vocation/Tech School)
- **Mental & Physical Healthcare**
- **Employment Services** (Job Search/Job Placement)
- **Asset Building** (Start a Small Business, Purchase Home or Vehicle, Develop a Savings)
- **Legal Services**
- **Substance Abuse Counseling**

**How does the FSS Program benefit you?**

Upon enrollment in the program, you will:

- Receive assistance with identifying goals that are within your reach
- Obtain case management services to coach and keep you focused, motivated, and supported as you turn your goals into milestones
- Receive a customized plan that outlines activities specific to your ambitions
- Get access to an array of resources and services available to promote your success
- Have the opportunity to receive a credit and earn savings every month in the event your portion of the rent increases due to an increase in your earned income
- Become equipped with the knowledge & tools necessary to maintain control over the direction of your life!

> "HANO’s FSS Program helped me to set my goals despite any of the obstacles I may face. They also assisted me in focusing on achieving my goals and to not let anything hinder my progress."
> - NIKETA LONZO