

# Resources for Families During COVID-19 Crisis

For more information, visit [ready.nola.gov](https://ready.nola.gov).



## FREE COVID-19 Testing Sites

### City of Love Church (8601 Palmetto, NOLA 70118)

Tuesdays 1pm to 7pm  
Wednesdays 9am to 3pm

### St. Mary's of the Angels Church (2225 Congress, NOLA 70117)

Thursdays 1pm to 7pm  
Fridays & Saturdays 9am to 3pm

For more information on testing sites near your community, visit <https://ready.nola.gov/incident/coronavirus/testing/>.



## COVID-19 Meal Assistance Program

The City of New Orleans will offer two meals (lunch and dinner) daily to eligible Orleans Parish residents until at least September 30th. To sign up, eligible residents should **call 3-1-1, (504) 658-2299, or visit [nola311.org/MealAssist](https://nola311.org/MealAssist)**. No documentation or ID is required during the registration process.



## Food & Supplies

### NOLA Public School Feeding Program:

Visit [www.nolapublicschools.com/covid19/nutrition](https://www.nolapublicschools.com/covid19/nutrition) for a list of Community Grab-N-Go locations **offering breakfast and lunch pick-up**.

### Supplemental Nutrition Assistance Program (SNAP):

If you are experiencing food insecurity, apply for the SNAP program by **texting GETSNAP to 898-211 or visit [www.dcf.la.gov/getsnap](https://www.dcf.la.gov/getsnap)**.

### Second Harvest Food Bank:

**Call 2-1-1** to receive more information about **food pantry locations and to sign up for services**.

### Catholic Charities Food Pantry:

**A walk-up food pantry** will be held **Monday thru Thursday from 10am to 2pm at 2505 Maine Avenue in Metairie, LA**. Clients can visit the food pantry once every two weeks. **For more information, visit [www.ccano.org](https://www.ccano.org) or contact Emily Stieber at (504) 491-0163**.



## Food Resources for HANO Seniors

### Urban Strategies & Second Harvest Meal Delivery Service:

- Bienville Basin & Marais Apartments - **Delivery at 12:30pm daily**
- Harmony Oaks - **Delivery at 3:30pm daily**

### World Central Kitchen & HandsOn New Orleans Meal Delivery Service (Lunch & Dinner on Mondays & Thursdays):

- Columbia Parc/Heritage Senior Residences
- Fischer Senior Village
- Guste High Rise
- Lafitte Senior
- Marrero Commons

### Meal Pickup & Delivery Service:

- Love In Action Outreach (Monday to Thursday from 9am to 4pm)**  
4607 Downman Rd., New Orleans, LA 70126
- Holy Angels Church (Thursday & Friday from 9am to 12pm)**  
3501 N. Miro St., New Orleans, LA 70117

**\*\*For more information, please contact the management office within your community!**

### Diaper & Feminine Hygiene Products:

Junior League of New Orleans and Second Harvest Food Bank will distribute free diapers and feminine hygiene products to families in need. **For more information on distribution sites, visit <https://www.jlno.org/community/diaper-bank/>**.

### NOLA Tree Project Meal Distribution:

NOLA Tree Project and Second Harvest Food Bank will deliver **FREE hot meals** to senior citizens and homebound residents. **To register, contact NOLA Tree Project at (504) 415-8434**.

### Giving Hope NOLA Food Pantry:

**A food pantry** will be hosted on **Tuesday thru Friday from 11am to 3pm (until supplies last) at 13040 I-10 Service Road in New Orleans East**. Participants will receive one box of nutritional foods, including meat, produce, dairy, and bread once a month. **For more information, visit [www.givinghopenola.org](https://www.givinghopenola.org)**.



## Other Resources

### Prescription & Grocery Pickups:

GNO Caring Collective will offer assistance with **grocery and supply deliveries, and laundry service** for seniors, individuals with special medical needs, and other vulnerable residents. **To sign up for assistance from GNO Collective, please call (504) 662-3764.**

### Unemployment Assistance:

Visit [www.louisianaworks.net/hire](http://www.louisianaworks.net/hire) or call 1 (866) 783-5567 to apply for unemployment assistance.

### Medicaid Assistance:

If you have lost your job or have reduced work hours, you may be eligible for Medicaid. To apply, visit <https://sspweb.lameds.ldh.la.gov/selfservice/> or call 1 (888) 342-6207.

### The Music & Culture Coalition of New Orleans COVID-19 Assistance:

Visit <https://maccno.com/need-covid19-assistance-1> for a list of financial and food assistance grants.

### Southeast Louisiana Legal Services (SLLS) Hotline:

If you have a legal problem because of the COVID-19 Crisis, you can call 1-844-244-7871 to apply for help through the SLLS COVID-19 Legal Aid Hotline.



## Utilities

### Sewerage and Water Board (SWBNO):

SWBNO has developed its Customer Care Pay Plan to give customers extra flexibility to pay off any outstanding balances due to the COVID-19 pandemic. **For more information, visit [www.swbno.org](http://www.swbno.org) or call (504) 529-2837.**

### Entergy:

Entergy is providing bill payment assistance for customers who unemployed. Visit <https://eubr.l.mbd01.com/>, call (504) 493-7004, or text CCC to 69516 for more information.

### Low Cost Internet Service:

**Cox's Connect2Compete Program** is offering two months of free high-speed internet (\$9.95/month thereafter) for eligible residents. **For more information, visit <https://www.cox.com/residential/internet/connect2compete.html>.**

### Stay Connected with HANO:

4100 TOURO STREET NEW ORLEANS, LA 70122  
WWW.HANO.ORG • (504) 670-3300

@HANO\_HOUSING • @HANOHOUSING



## Small Business Assistance

**Small businesses, impacted by COVID-19, may be eligible for disaster loan assistance. For more information:**

- ✓ **Online:** Visit <https://disasterloan.sba.gov/ela/> online
- ✓ **Phone:** Call toll-free at 1 (800) 659-2955 or 1 (800) 877-8339 for TTY
- ✓ **E-mail:** [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov)



## Mental Health Services

### Stressed about COVID-19?

The **Louisiana Department of Health's Spirit Crisis Counseling Program** is offering **FREE trained counselors 24/7 at 1 (866) 310-7977.** All calls are confidential.

### Center for Hope Family Services:

Center for Hope Family Services, a counseling and mental health provider, will be offering **FREE Telehealth services** for those that might be experiencing stress and anxiety at this time. **Please call (504) 241-6006 if you are in need of assistance.**



**Make NOLA Count in the 2020 Census!**

Please respond via mail, phone, or online at [www.2020CENSUS.gov](http://www.2020CENSUS.gov) by Wednesday, September 30th.