

CONTACT US



Tara Packnett-Greenidge
FSS Specialist

HANO Client Services Department
email: tgreenidge@hano.org
office: (504) 670-3421

Cecelia Rousseau
FSS Specialist

HANO Client Services Department
email: crousseau@hano.org
office: (504) 670 - 3367



www.hano.org/Tenants/FSS



Housing Authority of New Orleans
4100 Touro Street
New Orleans, LA 70122



HANO 

FAMILY SELF-SUFFICIENCY
PROGRAM

Exclusively Available to Goal-Diggers and Goal-Getters

ABOUT THE FAMILY SELF-SUFFICIENCY PROGRAM

The Family Self-Sufficiency Program was created by HUD for low-income families and individuals in Public Housing or the Housing Choice Voucher Program. It was designed to **assist residents with setting goals and developing a plan to achieve economic independence** by linking locally available resources and supportive services necessary to overcome obstacles preventing self-sufficiency to FSS program participants.

The Family Self-Sufficiency Program encompasses a case management component that works to provide comprehensive services to residents who seek to:

- Find Employment
- Increase their Income
- Complete their Education
- Become better at managing their finances and build financial capability
- Acquire Assets such as a home, savings account, small business, or vehicle

RESOURCES & SUPPORTIVE SERVICES

The FSS Program attempts to collaborate with local agencies and service providers to deliver access to programs offering the following:



Job Training

(Career Counseling/Job Readiness)



Employee Services

(Job Search/Job Placement)



Financial Literacy

(Budgeting, Credit Counseling, Credit Repair, Financial Planning)



Asset Building

(Start a Small Business, Purchase Home or Vehicle, Develop a Savings)



Education

(Career Counseling/Job Readiness)



Legal Services



Mental Health & Physical Healthcare



Substance Abuse Counseling

WHO CAN PARTICIPATE?

- Participants must be:
- 18 years of age or older
- Committed to a plan leading to self-sufficiency
- Eager to create a new legacy for their household
- Ready for change and future success

REQUIREMENT FOR ENROLLMENT



Head of Household must:

- enroll on behalf of the participating family
- be willing to seek and maintain employment (unless disabled or 62+ years of age)



Individuals enrolled in the FSS Program must:

- attend FSS Workshops & appointments
- complete their obligations under the FSS contract



All members of the household shall:

- comply with the terms of the lease
- live in New Orleans and remain during the first 12 months of enrollment
- be free of cash welfare payments from FITAP or TANF prior to completing the FSS program

HOW DOES THE FSS PROGRAM BENEFIT YOU?

- Receive assistance with identifying goals that are within your reach
- Obtain case management services to coach and keep you focused, motivated, and supported as you turn your goals into milestones
- Receive a customized plan that outlines activities specific to your ambitions
- Get access to an array of resources and services available to promote your success
- Have the opportunity to receive a credit and earn savings every month in the event your portion of the rent increases due to an increase in your earned income
- Become equipped with the knowledge & tools necessary to maintain control over the direction of your life